

AARON RAMIREZ

SERVER

CONTACT



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Cypress, CA 90630

CAREER OBJECTIVE

Results-oriented professional with 18 months of experience and a proven knowledge of conflict resolution, customer communications, and customer service. Aiming to leverage my skills to successfully fill the Server role at your company.

EXPERIENCE

September 2021 - Present

Server

Kura Revolving Sushi, Cypress, CA

- Monitor food distribution, ensuring that meals are delivered to the correct recipients and that guidelines, such as those for special diets, are followed.
- Clean or sterilize dishes, kitchen utensils, equipment, or facilities.
- Examine trays to ensure that they contain required items.
- Take food orders and relay orders to kitchens or serving counters so they can be filled.
- Stock service stations with items such as ice, napkins, or straws.
- Total checks, present them to customers, and accept payment for services.
- Collect payments from customers.
- Write patrons' food orders on order slips, memorize orders, or enter orders into computers for transmittal to kitchen staff.
- Prepare checks that itemize and total meal costs and sales taxes.
- Take orders from patrons for food or beverages.
- Check patrons' identification to ensure that they meet minimum age requirements for consumption of alcoholic beverages.
- Serve food or beverages to patrons, and prepare or serve specialty dishes at tables as required.
- Present menus to patrons and answer questions about menu items, making recommendations upon request.
- Clean tables or counters after patrons have finished dining.
- Prepare hot, cold, and mixed drinks for patrons, and chill bottles of wine.
- Inform customers of daily specials.
- Stock service areas with supplies such as coffee, food, tableware, and linens.
- Explain how various menu items are prepared, describing ingredients and cooking methods.
- Prepare tables for meals, including setting up items such as linens, silverware, and glassware.
- Remove dishes and glasses from tables or counters, take them to kitchen for cleaning.
- Assist host or hostess by answering phones to take reservations or to-go orders, and by greeting, seating, and thanking guests.
- Perform cleaning duties, such as sweeping and mopping floors, vacuuming carpet, tidying up server station, taking out trash, or checking and cleaning bathroom.
- Escort customers to their tables.

- Fill salt, pepper, sugar, cream, condiment, and napkin containers.

May 2021 - July 2021

Busser

Wang Cho Korean Barbecue, Chino Hills, CA

- Wipe tables or seats with dampened cloths or replace dirty tablecloths.
- Set tables with clean linens, condiments, or other supplies.
- Scrape and stack dirty dishes and carry dishes and other tableware to kitchens for cleaning.
- Clean up spilled food or drink or broken dishes and remove empty bottles and trash.
- Perform serving, cleaning, or stocking duties in establishments, such as cafeterias or dining rooms, to facilitate customer service.
- Maintain adequate supplies of items such as clean linens, silverware, glassware, dishes, or trays.
- Serve ice water, coffee, rolls, or butter to patrons.
- Fill beverage or ice dispensers.
- Locate items requested by customers.
- Carry food, dishes, trays, or silverware from kitchens or supply departments to serving counters.
- Serve food to customers when waiters or waitresses need assistance.
- Clean and polish counters, shelves, walls, furniture, or equipment in food service areas or other areas of restaurants and mop or vacuum floors.

November 2019 - February 2020

Sales Associate

Tilly's, Chino Hills, CA

- Keep areas neat while working and return items to correct locations if disrupted and unorderedly
- Sell items being promoted and keep records of sales.
- Set up and arrange displays or item areas to attract the attention of prospective customers.
- Suggest specific product purchases to meet customers' needs.
- Identify interested and qualified customers to provide them with additional information.
- Stock shelves with items.

EDUCATION

Marketing Candidate GPA 3.5

Cypress College, Cypress, CA

Relevant Coursework

- Business Administration
- Economics

April 2021

Computer Science In Back End Web Development GPA 3.5

Mt. San Antonio College, Walnut, CA

Relevant Coursework

- Intro to JavaScript
- Intro to Python3
- Intro to HTML
- Discrete Mathematics

Extracurricular Activities

- Philosophy Club
- Volunteer work for local thrift stores

ADDITIONAL SKILLS

- Basic Excel

REFERENCES

References available upon request