

# Andy Vo

Garden Grove, CA 92840

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Authorized to work in the US for any employer

## Work Experience

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### **Production Worker**

Future Fins - Huntington Beach, CA

February 2022 to Present

- Toyo plastrar TM-200G2 200 ton injection molding press made for future leash plugs, fin boxes, 1 shots.
- CNC machine computer numerical control it cuts and oils the pan which is made of between 36 and 40 layers of fiber glass made for set fins.
- Hand/machine sand each product made.
- Professionally painted and stamped.

### **Assistant Manager**

Krak Boba - Buena Park, CA

January 2021 to Present

- Hired and trained over 20 employees in customer service.
- Locate vendors of material, equipment or supplies.
- Oversea operation and procedures.
- Monitor customers satisfaction and quality assurance.
- Track performance and conduct employee review.

### **Present Sales Associate, Cashier**

Crownvapors - Garden Grove, CA

June 2021 to February 2022

- Providing expert and professional customer service
- Provide smoking cessation advice or counseling to customers
- Operate computerized inventory record keeping and re-ordering systems
- Ability to understand and learn technical product knowledge
- Maintain sales records for inventory control
- Teaching customers how to use new products and how to make the correct decisions on their purchase

### **Barista, Cashier**

Starbucks - Garden Grove, CA

August 2020 to January 2021

- Providing expert and professional customer service
- Exposed to all types of people
- Becoming very flexible to satisfy the needs and wants of guests
- Able to work fast pace
- To multitask making drinks and take orders

## **Barista, Cashier**

Tan-Cha - Garden Grove, CA

August 2019 to March 2020

- Providing expert and professional customer service
- Exposed to all types of people
- Becoming very flexible to satisfy the needs and wants of guests

## **Barista, Cashier, Kitchen, and Supervisor**

T4 Tea For U - Westminster, CA

November 2017 to March 2019

- Providing expert and professional customer service
- Exposed to all types of people
- Becoming very flexible to satisfy the needs and wants of guests
- Cash register, knowing quick calculations upon needed
- Provided customer service through phone
- Ability to train new trainees and run the store independently

## Education

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### **High school diploma**

Orange Coast College for Mechanical Engineer

July 2017 to September 2020

### **High School Diploma**

Garden Grove High School

June 2017

## Skills

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- SKILLS Microsoft Office (Word, Excel, Powerpoint, Publisher). Typing speed of 70 WPM. Conversational Vietnamese. Hobbies include: volleyball, basketball, longboard cruises, and biking
- Barista Experience
- Manufacturing
- Coffee Experience
- CNC
- Plastics Injection Molding
- Cash handling
- Bilingual

## Languages

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- English - Expert
- Vietnamese - Fluent

## Certifications and Licenses

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### **Food Handler**

Present

### **Food Handler Certification**

### **Bartender Certification**

July 2022 to Present