

Mackenzie Edwards

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Experience

September 2022- Present

Driftwood Kitchen, Laguna Beach – Server

- Prepare the dining room by setting tableware and ensuring all dining spaces are clean
- Memorize seasonal specials and daily drink specials
- Guide guests through menu with suggestive selling and accurately input orders
- Processing payment on digital system and handling cash

October 2020 – September 2022

Tommy Bahama Restaurant, Newport Beach – Server

- Documented special requirements and discussed needs with kitchen personnel to provide customers with desired food and minimize complaints
- Checked identification to enforce age requirement for alcoholic beverages
- Worked with management of front and back of house on large private events

October 2015 – October 2022

BJ's Restaurant and Brewhouse, Irvine – Server

- Collaborated with the kitchen team to support order preparation
- Kept register accurate through correct billing, payments processing and cash management practices
- Trained incoming staff on the restaurant's practices, culture and procedures to maximize job satisfaction and productivity

Education

June 2018- June 2021

Santiago Canyon College, Orange – Associates

Associates degree in communication