

William Sargenti

Server/Bartender

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I am a seasoned service industry professional with 7+ years of experience in numerous positions seeking to use my versatility and team-oriented mentality to benefit your business.

Work Experience

Server

Sup Noodle Bar - Irvine, CA

August 2021 to Present

Providing high-quality table-side service in a fast-paced popular restaurant in Irvine, CA

- Successfully thrived in an environment that needed constant communication between staff members to assist customers quickly

Server/Barista

Amara Kitchen - Los Angeles, CA

August 2018 to Present

Assisted customers by taking orders for food and beverage

- Operated La Marzocco espresso machine to create bar-nine quality coffee beverages
- Maintained a spotless and "Instagram worthy" cafe environment
- Worked as point-of-command for cafe floor
- Cooperated with management and ownership with front-of-house decision making

Bartender/ Server/ Coffee Director

Ba Bar - Seattle, WA

February 2015 to July 2018

Waited tables in a fast paced, quick turnover, environment selling an average of \$1,600/5hr.

- Generated many regular customer relationships.
- Created craft cocktails for seasonal menus.
- Used Beer/Liquor knowledge to assist customers in finding/crafting their preferred beverage.
- Consistently made high-quality coffee beverages on manual espresso machine.
- Assisted management in scheduling, ordering, and over-seeing other personnel.

Barista

Starbucks - Lake Forest, CA

November 2013 to February 2015

Applied basic barista skills to produce coffee drinks.

- Worked with precision in fast paced environment.
- Practiced energetic customer service.
- Improved overall store cleanliness.
- Trained new partners.

Education

Bachelor of Arts in Communications

California State University-Fullerton - Fullerton, CA

June 2021 to Present

Associate in Arts (AA) in Journalism

Orange Coast College - Costa Mesa, CA

August 2019 to May 2021

High school or equivalent

Skills

- Problem solver
- Punctual
- Excellent communication skills
- Multi-tasker
- Natural
- Barista Experience
- POS
- Bartending
- Cash Handling
- Food Service
- Coffee Experience
- Video Production
- Social Media Management
- Copywriting

Languages

- Spanish - Intermediate

Certifications and Licenses

Food Handler

Food Handler Certification

Additional Information

SKILLS

- Natural leader

- Dedicated follower
- Team oriented
- Dedicated work ethic
- Quick learner
- Excellent communication skills (both verbal and written)

- Organized
- Friendly
- Skilled barista
- Productive multi-tasker
- Reliable

- Successful under pressure
- Calm and level headed
- Punctual
- Focused
- Great problem solver