|  |
| --- |
| manthana yawai20207 Ash Glen Ct. Spring, TX 77388 · 505-589-8802Thanayawai@gmail.com  |
| Professional and friendly with love for meeting new people seeking the server position where I can utilize my extensive knowledge of customer service with the service industry to ensure each guests needs are met, and their experience is highly satisfactory to return. |

# Experience

|  |
| --- |
| 12/2018 – 10/2022Waitress, Thai Spice Albuquerque, nm* Provided exceptional upscale and memorable experience for guests.
* Managed multiple tables and guest interactions while delivering a 5-star quality dining experience.
* Take guests orders and accurately input into the point-of-sale system
* Acknowledge all departing guests and indicate appreciation for the guest’s visit and for their business
 |
| 06/2015 – 03/2020waitress, thai vegan albuquerque, nm* Manager type responsibilities to include addressing customer concerns, ordering of supplies, training of new employees, and coordinating employee schedules.
* Regularly checked on guests to ensure satisfaction with each food course and beverages.
* Assisted guests with making menu choices in an informative and helpful fashion.
* Perform shift duties like delivering racks of cups to the service station, rolling silverware, pre-bussing tables, wiping tables and removing debris and more
* Delivered exceptional service by greeting and serving customers in a timely, friendly manner.
 |

# Education

|  |
| --- |
| march 2007Bachelor of business administration, rajamangala university of technology isan (Thailand)Training in English language, as well as developing skills in teamwork, effective communication, leadership, and business acumen.  |

# Skills

|  |  |
| --- | --- |
| * Texas Alcoholic Beverage Selling Training Cert.
* Texas Food Handler Safety Cert.
* Ability to work in fast paced environment
 | * Friendly and Positive
* Adaptive and Flexible
* Professional and Punctual
 |