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| manthana yawai  20207 Ash Glen Ct. Spring, TX 77388 · 505-589-8802  Thanayawai@gmail.com |
| Professional and friendly with love for meeting new people seeking the server position where I can utilize my extensive knowledge of customer service with the service industry to ensure each guests needs are met, and their experience is highly satisfactory to return. |

# Experience

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| 12/2018 – 10/2022Waitress, Thai Spice Albuquerque, nm  * Provided exceptional upscale and memorable experience for guests. * Managed multiple tables and guest interactions while delivering a 5-star quality dining experience. * Take guests orders and accurately input into the point-of-sale system * Acknowledge all departing guests and indicate appreciation for the guest’s visit and for their business |
| 06/2015 – 03/2020waitress, thai vegan albuquerque, nm  * Manager type responsibilities to include addressing customer concerns, ordering of supplies, training of new employees, and coordinating employee schedules. * Regularly checked on guests to ensure satisfaction with each food course and beverages. * Assisted guests with making menu choices in an informative and helpful fashion. * Perform shift duties like delivering racks of cups to the service station, rolling silverware, pre-bussing tables, wiping tables and removing debris and more * Delivered exceptional service by greeting and serving customers in a timely, friendly manner. |

# Education

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| march 2007Bachelor of business administration, rajamangala university of technology isan (Thailand) Training in English language, as well as developing skills in teamwork, effective communication, leadership, and business acumen. |

# Skills

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| * Texas Alcoholic Beverage Selling Training Cert. * Texas Food Handler Safety Cert. * Ability to work in fast paced environment | * Friendly and Positive * Adaptive and Flexible * Professional and Punctual |