# SOPHIE SYED

**SERVER** 

#### **DETAILS**

#### **ADDRESS**

54 Trailing Vine Irvine, 92602 United States

#### PHONE

714-733-3563

#### **EMAIL**

sophiesyed1@gmail.com

#### **SKILLS**

Excellent Customer Service Skills

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Efficient

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Friendly and Outgoing Attitude

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Multitasking

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Exceptional Communication Skills

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## HOBBIES

Reading, Creating Music, Dancing, Playing Basketball

#### LANGUAGES

Spanish

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#### **PROFILE**

A motivated and enthusiastic individual, well equipped to thrive in fast-paced environments. Professional and strongly dedicated to achieving the best customer service possible. Developed high efficiency skills as a Starbucks barista in addition to receiving management training.

## **EMPLOYMENT HISTORY**

## **Barista Trainer**, Starbucks

Irvine

Aug 2021 — Aug 2022

Flourished in a high-paced setting, developing the critical skills of efficiency, multitasking, problem-solving and cooperation. Went the extra mile to interact with all customers and ensure their experience was optimal. Presented a positive attitude and contributed to a collaborative, well-functioning work environment. Demonstrated commitment to learning customers' names and orders to provide friendly, first rate customer service.

#### **EDUCATION**

## **Bachelor's Degree, Arizona State University**

Tempe

Aug 2022 — Dec 2022

Achieved the Dean's List for the 2022 semester pursuing a degree in psychology. Showed dedication to all classes and put in effort to attain success. Performed well in stressful situations and furthered developed time management skills.

## REFERENCES

## **Skyler Pailma from Pavilions**

714-585-5757

### **EXTRA-CURRICULAR ACTIVITIES**

# **Peer Tutor, Arizona State University**

Tempe

Aug 2022 — Dec 2022

Tutored students in Spanish and built communication skills. Encouraged their success by making myself available and prioritizing time with my peers. Enhanced my own speaking and writing skills, as well as learned to customize help to each unique individual.

## **Food Handler's Card**

Irvine

Knowledge of Food Safety and Sanitation Process. Practiced necessary safety measures and cleaning processes daily while working under Starbucks to maintain a clean working environment and produce high quality products to customers.