



Jaylean Diggs

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 @jayleannnn_

EDUCATION HISTORY

Tyler Junior College

Jan 2017 - May 2020

- Gained extensive training and successfully accomplished all courses for biology and applied Kinesiology.

The Associate of Science degree in Kinesiology

PROFILE

I am an experienced waitress bringing enthusiasm, dedication and exceptional work ethic. Highly versatile and adaptable to fast paced, changing restaurant environments with discerning customers high demands. Along with being a responsible bartender skilled at making custom drinks and maximizing business revenue with optimum service. Work well with team members to meet all customer needs in any work environment with good money and time management abilities.

WORK EXPERIENCE

Sixty Vines

Aug 2022-Present

SERVER

PROCURING AND MANAGING WINES, AND CONDUCTING THE WINE SERVICE, HAVING A FRIENDLY AND TACTFUL CUSTOMER SERVICE PRESENCE TO PROMOTE A WINE COUNTRY EXPERIENCE

- Great communication skills
- Extensive menu and wine knowledge and pairing

Texas De Brazil

Aug 2019 -Aug 2022

SERVER TRAINER

A SERVER TRAINER AT TEXAS DE BRAZIL MANAGES ALL SERVERS DURING THE SHIFT. MY POSITION ASSIGNED DAILY SIDEWROKS, LEAD BY EXAMPLE AND TRAINED ALL NEW HIRES.

- Staff training and development
- Suggestive selling

Lago Del Pino

Jan 2017 - Jan 2019

BARTENDER

AS A BARTENDER AT LAGO DEL PINO, I PREPARED FOR THE NIGHT. DURING THE NIGHT I ADE OUR SPECIALTY COCKTAILS WHILE ALSO HANDLING A VERY HIGH VOLUME CUSTOMER BASE.

- Effective sales techniques
- Inventory management