| David Prieto | **(760) 702 5969**  **prietodavid17@gmail.com** |
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| CAREER OBJECTIVEEfficient Theatre Arts major from California State University, with 4+ years of work experience. Aiming to leverage a proven knowledge of customer satisfaction, plating and food presentation, and complaint resolution skills to successfully perform the Server role at your company. Frequently praised as adaptable by my peers, I can be relied upon to help your company achieve its goals.PROFESSIONAL EXPERIENCENorth Italia, Irvine, CA— *Server*February 2022 - Present  * Dedicated to ensuring customer satisfaction thorough knowledge of menu offerings including gourmet food and beverage pairings * Memorize over 50+ menu items and rotating specials in order to give customized recommendations to guests with allergies and/or preferences * Frequently assisted colleagues during rush periods to foster / promote teamwork while providing exceptional service and guest dining experience * Solidified experience to complete work accurately in high volume and time constraining situations.  Lazy Dog, Irvine, CA— *Server*December 2020 - February 2022  * Maintained and enforced strict up-to-date cleanliness and social distancing policies regarding the COVID-19 outbreak to ensure both employee safety and customer satisfaction * Repeatedly selected by management to serve Lazy dog corporate and VP of Lazy Dog * Swiftly and successfully resolved conflict resulting in customer satisfaction 100% of the time  Olive Garden, Santa Ana, CA — *Server*August 2018 - December 2020  * Provided excellent guest services by delivering a positive dining experience to all customers through outstanding customer service while supporting other colleagues. * General food service responsibilities including waiting on tables, assisting other servers Maintaining section cleanliness, up-selling food products and merchandise * Provided exceptional customer service in a restaurant setting - Acquired time management skills - Established outstanding rapport with customers | EDUCATION CALIFORNIA STATE UNIVERSITY  Long Beach, CA  B.A. Theatre Arts Performance  GPA 3.7  Awards & Honors: Dean's List |