

Yona Nguerekata

Houston, 3014589753, yona9826@gmail.com

PROFILE

Sociable bartender who keeps customers satisfied and well-served. Engages with patrons offers great customer service and crafts memorable cocktails. Friendly server with record of personable and professional service. Greets guests and explains daily specials to support decision making. Energetic and reliable team player willing to work full time.

EMPLOYMENT HISTORY

Aug 2020 — Aug 2022

Bartender, Blk Swan

Baltimore

- Upheld appearance standards. Responsible for bar upkeep so it is presentable for all guests to have a 5-star experience.
- Monitored food distribution, verified delivery to correct guests, over saw completion of special requests.
- Maintained thorough understanding of menu items and pricing and answered patron questions regarding stocked beverages.
- Drink preparation and guests services.

Aug 2022 — Jan 2023

Bartender, Babylon

Houston

- Monitored bar inventory and made notes for needed supplies when necessary.
- Greeted guests with a friendly and helpful attitude at all times.
- Carried on friendly conversations with patrons and answered any questions or concerns to the best of my ability.
- Acted as a support to other bartenders by creating drinks, and helping to maintain and stock the bar when necessary.

EDUCATION

Aug 2018 — Aug 2022

Bachelors, Morgan State University

Baltimore

Bachelors degree in Biology, Pre-med,

Part of various academic groups.

GPA: 3.0

SKILLS

Customer Service Skills

Interpersonal Skills

Strong Communication Skills

Upselling

LANGUAGES

English

French