

# ALANI FOROUZAN

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Talented server with an engaging personality, bringing skills in order management, payment processing and upselling. Stay current on menu items and consistently offer targeted recommendations to meet individual customer needs. Successful at providing fast and high-quality customer service to guest in a restaurant setting also, knowledgeable about general food safety standards.

## EXPERIENCE

OCTOBER 2021– CURRENT

**CUSTOMER SERVICE**, VICTORIA'S SECRET

FEBUARY 2022 – AUGUST 2022

**SERVER**, BB'S TEX ORLEANS

OCTOBER 2020– OCTOBER 2021

**CASHIER**, MARSHALL'S

## EDUCATION

JUNE 2022

**DIPLOMA**, BELLAIRE HIGH SCHOOL

GPA: 3.8

CURRENT

**BACHELOR'S DEGREE**, TEXAS SOUTHERN UNIVERSITY

GPA: 3.4

## SKILLS

- Active listening
- Initiative
- Teamwork
- Leadership
- Problem solving
- Self-motivated

## CERTIFICATIONS

- TABC
- Food Handlers