

RESTAURANT PROFESSIONAL

CONTACT

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PROFILE

Highly motivated and results-driven hospitality professional with nearly 10 years of experience in the restaurant industry seeking to secure a serving position where I can leverage my proven expertise in customer satisfaction and team management to deliver an exceptional dining experience. With a passion for culinary arts, a strong work ethic, and a deep understanding of the industry, I am committed to exceeding guest expectations and fostering a positive work environment while enhancing the company's productivity, profits, and reputation.

SKILLS

- PERSONABLE DEMEANOR
- KEEN EYE FOR DETAIL
- CUSTOMER FOCUSED
- EFFECTIVELY ARTICULATE
- ABILITY TO MULTI-TASK
- STRONG MEMORY RETENTION

EDUCATION

California State University Long Beach (CSULB)

2013 - 2017

Bachelor's Degree in Communications

Academy of Our Lady of Mercy, Lauralton Hall

2008 - 2012

Girls' High School in Milford, Connecticut

EXPERIENCE

Sabatino's - Newport Beach, CA

2014 - 2018

- Serviced banquets up to 50 guests with full course meals in high volume, fine dining atmosphere.
- Maintained strong working relationships with colleagues and patrons while consistently demonstrating wine knowledge and proper serving etiquette.
- Proficient with POS system to ensure customer orders and assured proper processing.

Javier's – Newport Beach, CA

2018 - 2020

- Anticipated customers' needs and provided personalized experiences.
- Promptly delivered dishes at proper temperature and ensured each dish is presented beautifully upon consumption.
- Provided exceptional service to VIP clientele and notable guests.

George's Greek Cafe - Long Beach, CA

2019 - 2022

- Greeted guests promptly at tables and provided water, wine, and beverage list.
- Efficiently cleared table after each course to ensure clutter-free dining environment.
- Maintained knowledge of current menu items, garnishes, ingredients, and preparation methods, including daily specials.