

# Christy Lynch

Pearland, TX • 813-808-6267 • [clynch0703@gmail.com](mailto:clynch0703@gmail.com)

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High energy, ambitious, and disciplined individual with strong passion for mixology & guest satisfaction. Eager to further enhance my knowledge and experience in crafting & serving delicious, high quality cocktails!

## **Qualifications**

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- Experienced bartender/server with over 15 years in hospitality
- Well versed in superior customer service and drink preparation
- Ability to multi-task, and functions gracefully under pressure in fast paced, high volume settings
- TABC and food handler certified
- Comfortable in both casual and upscale work environments

## **Relevant Skills**

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Effective communicator • Team Player • Efficient in processing cash and credit card transactions • Familiarity with most POS systems • Extensive liquor, beer, classic cocktail knowledge • Responsible server • High level of situational awareness • Adaptability • Possesses a sense of urgency

## **Experience**

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### *Kanpai Club; Houston, Texas (April 2022 - Present)*

- Head bartender, facilitating and leading team of 5 in "speakeasy" type cocktail & Japanese whiskey bar
- Knowledge of, and ability to upsell an array of (60+) common and rare Japanese whiskeys
- Consistently offering fast, friendly, and professional service
- Effectively gaining and maintaining regular bar patrons
- Assisting guests with questions and recommendations regarding all cocktail, liquor, and food menu items
- Detail oriented while performing all open to close duties & monthly bar clean ups

### *JINYA Ramen Bar; Houston, TX (Nov 2019 – Oct 2022)*

- Lead bartender and trainer in high volume downtown/midtown location
- Mixing, garnishing, and serving alcoholic / non-alcoholic drinks to bar & restaurant guests
- Taking and serving guest orders with full knowledge of menu
- Multitasking to-go orders through 5 different methods of delivery while still performing normal duties
- Keeping bar organized, stocked, and clean

### *Takara Sushi; Brandon, FL (2016-2017)*

- Responsible for taking care of each table/bar guest in assigned section
- Promoting and upselling drink, appetizer, entrée, sushi, and happy hour specials
- Ensuring all food and drink are served in timely manner to guests liking
- Preparing specialty in house cocktails; familiarity with Japanese beer and sake
- Maintain table cleanliness, bus/pre-bussing tables, restocking, prep

*Ryuu Japanese Steak House; Brandon, FL (2011-2014)*

- Managing large parties of up to 12+ guests while multitasking additional tables
- Greeting guests, answering phone, monitoring and logging restaurant activity to determine seat availability, reservations, and answers to all questions regarding menu items
- Confirming each order with guest and chef, correctly entering order into the POS – ensuring all food and entertainment was made to guests' satisfaction
- Providing a consistent and positive customer service experience