Ismail (Ishmael) Abdelwahed

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Objective

Senior undergraduate physics student with a persistent mentality and a varied background in customer service, food service, and cloud computing. Seeking a server role where I can leverage my interpersonal skills and work ethic to succeed.

Education

Sep 2021 – Present (graduating Jun 2024)
University of California, Irvine
Bachelor of Science in Physics

Employment History

Aug 2019 – Mar 2020 **Tutor**
Moreno Valley College STEM Center – Moreno Valley, CA
- Assisted walk-in students with their math and physics coursework
- Held weekly discussions to supplement lectures for math courses including pre-calculus, single-variable calculus, multivariable calculus, intermediate algebra, and introductory physics courses
- Observed and evaluated individual students' work to determine progress and make suggestions for long-term improvement

Aug 2021 – Apr 2022 **Server**
Cafe America Hookah Lounge & Restaurant – Tustin, CA
- Warmly greeted new and regular customers and guided them through the menu whilst recommending items based on their preferences
- Prepared multiple hookahs simultaneously for customers and handled cleaning and maintenance for each hookah meanwhile serving food and beverages to the customers and clearing finished tables
- Maintained relationships with dozens of regular customers and memorized their specific orders

Jun 2022 – Jan 2023 **Intern**
The Crancer Group – San Juan Capistrano, CA
- Responsible for client outreach and reporting on attendee participation insights following cloud training webinars
- Moderation of cloud training webinars for Microsoft software including Azure, Power Platform, Dynamics, and M365 Security; primary expertise in Microsoft Azure

Skills

Strong communication skills
Quick thinking and problem solving skills
Ability to lift heavy
Friendly and personable
Adaptable and flexible - *available weekdays, weekends, and holidays*
Works well in both teams and individually

Certifications

Microsoft Certified: Azure Fundamentals
Microsoft Certified: Azure Administrator Associate