# Allie Cope

#### Houston, TX

I'm very hardworking, when i see a challenge i can't help but to try overcoming it. I'm super outgoing, organized and responsible.

Very familiar with sales, customer service, Serving customers and management and bartending. One of my many strengths is customer satisfaction and going above and beyond in all aspects of my occupation.

Willing to relocate: Anywhere Authorized to work in the US for any employer

Work Experience

#### Bartender

Old Galveston Club - Galveston, TX September 2022 to June 2023

I fully managed and worked this bar, 5 days a week. Took care of all liquor inventory and wine. Was responsible for cleanliness of the workplace and the upkeep. Worked in all forms of customer satisfaction and Management.

### Bartender

Galvestonite bistro - Galveston, TX January 2022 to September 2022

I worked as a server and bartender, 6 days out of the week. Took care of all customer needs, cleanliness of the restaurant and bar, and all liquor and alcoholic serving needs. Always went above and beyond in every aspect of every meal i served!

# **Front Desk Receptionist**

Palisade Palms - Galveston, TX May 2020 to February 2021

Filed paperwork, took phone calls, scheduled appointments, managed all tenant information & employee information.

#### **Front Desk Receptionist**

Pink Peony - Corsicana, TX April 2020 to February 2021

I took all phone calls, filed all store records and paperwork, managed store inventory and payroll. Managed store cleanliness and organization.

#### Sales and Customer Service

Cactus Stitches - Corsicana, TX January 2018 to October 2020

I did all company finances and phone calls, order pick ups and order placements. Customer satisfaction. I also did store inventory and cleanliness of the store itself.

## Server/Hostess

Harbor Inn Seafood - Mildred, TX September 2015 to April 2018

I worked as a server and learned very quickly how important customer satisfaction was and the cleanliness of a restaurant as it was my first server job. I took great pride in building relationships with each and every customer so their experience was always delightful when they visited the restaurant!

# Education

#### High school or equivalent

Teague high school August 2018 to May 2019

# High school or equivalent

## Skills

- Hostess
- Upselling
- Restaurant Experience
- Sales
- Food Service
- Assistant Manager Experience
- Retail Sales
- Merchandising
- Supervising experience
- Guest Services
- Cash Handling
- Bartending
- Sales and customer service (3 years)
- Serving Experience
- Food Safety
- POS
- Cashiering
- Shift management
- Microsoft Word
- Reception (4 years)
- Computer skills (4 years)
- Filing (4 years)
- Food Preparation

Languages

• English - Fluent

Awards

# **Employee of the Year**

July 2018

I was awarded employee of the year at Cactus stitches Boutique and at the Pink Peony store front as well.

Certifications and Licenses

# TABC certificate

Present