

# Zacaira Willson

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## Allow Me to Introduce Myself

Date of Birth/ Place of birth

02/10/2001 / San Diego, CA

## Professional Summary

To briefly describe my character, let me begin by stating that I am incredibly ambitious. I bring forth a motivated attitude and a variety of powerful skills. I am a full-time college student at the University of California, Irvine, majoring in political science with a minor in criminology, law, and society. I take pride in everything that I set out to do. I strive to be the best in every task I take on. At the same time, I also aim to help the others around me perfect their craft. This makes me a great asset to any team I have the pleasure of joining.

## Employment History

### Sales Associate, Swish Studios

December 2022- May 2023

- Cashiering
- Mastering product knowledge
- Retail Processing
- Restocking merchandise

### Crew Member, LA Fitness, Irvine (Seasonal)

May 2022 — October 2022

- I opened the gym myself and went over all the morning setup responsibilities for the gym
- Learned to manage a heavy amount of calls
- Being a crew member also required being a childcare attendant in the Kids Klub
- Sold memberships as well as other incentives and services to prospective/current members of LA Fitness
- Honing customer service skills
- I learned more software skills that helped me efficiently use computer programs and applications

### Sales Associate, Footaction/ Champs/Footlocker, Irvine

September 2021- December 2022

- Cashiering
- Mastering product knowledge
- Retail Processing
- Restocking merchandise

### Sales Associate, Ross Stores Incorporated, Chula Vista

October 2019 — January 2022

- Worked well independently and on a team to solve problems.

- Learned to organize and prioritize work to complete assignments promptly and efficiently.
- Cashiering
- Restocking Merchandise
- I enthusiastically performed tasks that were outside of my job description.
- As a sales associate, I promoted fun and learning every day.

### **Sales Advisor (Seasonal), H&M, Chula Vista**

December 2020 — March 2021

- Cashiering
- Retail Processing
- I helped customers with both in-store and online returns exchanges/Returns.
- I served as a friendly, hardworking, and punctual employee in this position.
- Worked to support the company mission and consistently adhered to company protocol.
- Maintained a clean and organized working environment to enhance productivity.
- Perfected effectively communicating with company managers to understand teams' training and development needs.

## **Education**

### **Bachelors (In progress), California State University, Dominguez Hills, Carson**

August 2019 — May 2021

Bachelor (In progress), University of California, Irvine

September 2021- Present

I am a political science major and criminology, law, and society minor with aspirations to pursue a career in law. When I receive my bachelor's degree, I will not just stop there with my education. I plan to obtain a master's degree and a doctoral law degree.

## **Skills**

Adaptive Person



Decision Making



Problem Solving



Customer Service



Ability to Work Under Pressure



Leadership



Hard Working



Ability to Multitask



Creativity



Computer Skills



Ability to Work in a Team



Adaptability



Communication



## **Organizations**

- Alpha Kappa Alpha, Sorority Incorporated
- National Society of Leadership and Success

## **Languages**

English

