

Sedona Morin-Corsaro  
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## EXPERIENCE

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### Server

*May 2019 - March 2021*

Buffalo Wild Wings| Glendale, AZ

- Managed multiple projects of varied sizes at one time, executed orders from ideation to completion.
- Created a positive patron experience by delivering exceptional service to all parties.
- Maintained a clean environment for all customers and patrons to maintain quality assurance procedures and protocol.
- Stayed up to date with popular sales trends of different products and items.
- Encouraged point of sale through effective persuasion.

#### Accomplishments:

- Significantly increased loyalty program sign ups monthly by 30%
- Received #1 *ranking* in consumer sales

### Server

*March 2021-November 2022*

Cold Beers and Cheeseburgers | Peoria, AZ

- Meet and exceed daily productivity goals, including high volume work setting, and consistently earned top survey satisfaction scores.
- Served breakfast, lunch and dinner to 50-100 customers per shift at a national chain restaurant.
- Memorize over 30 menu items and rotating specials in order to give customized recommendations to guests.
- Swiftly and successfully resolved conflict resulting in customer satisfaction.
- Warmly greeted new and returning customers and developed relationships resulting in customer loyalty.

### Server

Superica

*January 2023 - May 2023*

- Guiding guests through the menu and re-introducing them to the regional American cuisine.
- Responsible for serving guests in a courteous and professional manner.
- proactively taking cues from guests' demeanors to gauge their level of satisfaction and happiness in order to quickly address any potential issues that arise.

- Use daily empowerments to ensure guest satisfaction during busy wait-times/long ticket times.

**EDUCATION**

Barry Goldwater High School

*Graduated- May 2016*

**SKILLS**

| Health and Safety Management| Process Improvement| Client Relationship Building| Stock Management|