

Benjamin Huynh

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EDUCATION

College of Liberal Arts & Social Sciences, University of Houston, Houston, Texas **May 2026**

Bachelor of Science in Exercise Science

Cumulative GPA: 3.7

Houston Community College, Houston, Texas

35 Hours transfer credits

HONORS AND AWARDS

Dean's List

Fall 2022, Spring 2023

EXPERIENCE

Izakaya Hi, Houston, Texas

July 2021- Present

Lead Expo/Server

- Delivered quality service by providing a welcoming environment
- Assisted guests with menu choices in a helpful manner and honored happy hour specials
- Accurately totaled, processed, and collected payments for guests using the point-of-sale system
- Upsold high-profit items such as appetizers and mixed drinks to enhance sales numbers.
- Enhanced operational efficiency by using slow periods to restock employee and customer supplies
- Trained new team members with positive and respectful reinforcement

TeaTop, Houston, Texas

April 2021-July 2021

Barista

- Made and served over 300 beverages per day with speed, quality, and consistency
- Maintained and operated boba machines, blenders, shakers, and other equipments
- Controlled line and crowd with quick, efficient service
- Educated coworkers and customers about new drinks specials
- Successfully operated register using the point-of-sales system while managing interruptions
- Engendered customer loyalty by remembering personal preferences and allergy information

SKILLS AND CERTIFICATES

Fluent in Vietnamese

Daily specials memorization, guest relations management, point-of-sale knowledge, dining area maintenance