#### EDDY KHUMAR

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#### **WORK EXPERIENCE**

### Server, Kuma Sushi, Upland, California

February 2014 to June 2018

- Ensure all Security incidents, accidents and near misses are always logged in a timely manner and brought to the attention of the Line Manager
- Communicate effectively with guests, co-workers and supervisors
- Perform other duties as may be assigned by your supervisor from time to time
- Provide guests front and back services in a sequenced manner
- Manage an efficiently operated bar shift that is in accordance with the agreed standards and regulations
- Keep general appearance and maintenance of restaurant and bar working areas
- Ensure that the monthly one to one meeting with the Restaurant Manager kept and that all documentation is up to date

# Server, Kabuki Japanese Restaurant, Irvine, California

July 2018 to May 2020

- Assist guests regarding food and beverage menu items in an information and helpful way
- Understand the server's tasks in the outlet
- Follow all safety and sanitation policies when handling foods and beverages
- Consistently offer a professional, friendly greeting and engaging service
- Other duties as assigned
- Follow outlet policies, procedures and service standards
- Understand shift end reports in the outlet and the POS system

#### Server, Kona Grill, Las Vegas, Nevada

July 2020 to July 2023

- Provide excellent customer service
- Always strive towards best customer satisfaction

- Greet guests and present menus
- Make suggestions based on their preferences
- Take and serve food or drink orders
- Up sell when appropriate
- Arrange table settings
- Keep tables clean and tidy at all times
- Check products for quality
- Deliver checks and collect payments
- Cooperate and communicate with all serving and kitchen staff
- Adhere to all relevant health department rules or regulations and all customer service guidelines

### **EDUCATION**

## **High School Diploma**

### **SKILLS**

- Ability to interact with staff and the public in a professional and helpful manner
- Excellent attention to detail
- Ability to work on split shifts
- Excellent leadership, interpersonal and communication skills
- A warm personality, attentive and smartly presentable
- Health in good condition
- Knowledge of Food Hygiene Regulations
- Accountable and resilient
- Strong interpersonal skills
- Ability to work on your own or in teams