

Kathryn McNab

Waitress

10910 West Rd.
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Skills

- Adaptable
- Detail-oriented
- Knowledge of food service regulations
- Multitasking
- Training experience
- Collaborative

Experience

August 2021- December 2022

Union Jacks, Columbia, Maryland – Server

- Deliver exceptional, fast paced service
- Provide detailed descriptions of food/drink items per guest request
- Routinely bus tables and maintain a clean work space
- Easily tends to large groups of 30-40 customers at a time

February 2021- August 2021

Watershed Rooftop Bar, Baltimore, Maryland – Server

- Memorized rotating menus and specials each week
- Delivered food and beverage orders within the established time frame given to servers
- Support other areas of FOH when needed such as food running, expo, to-go and hosting

June 2019-January 2021

Buffalo Wild Wings, Columbia, Maryland – Server/Hostess

- Increased guest check averages by upselling products
- Train new servers and hosts
- Anticipate guests needs

March 2018- June 2019

iHop, Columbia, Maryland – Server

- Ensured all POS stations were fully stocked throughout the work day

- Met all guests' needs during the course of their meal in order for them to have a positive dining experience
- Answered phones to schedule, confirm, or cancel reservations, direct calls to management and to inform guests of operating hours

Education

September 2017- May 2020

Hammond High School - *High School Diploma*