

# Nantida Phromta

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Authorized to work in the US for any employer

## Work Experience

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### **Sales Associate**

Tory Burch - Las Vegas, NV

August 2022 to May 2023

- Experience with driving sales, meeting sales goal as well as exceeding sales goal. Customer service is a priority, greeting and leading customers to appropriate section of what they are looking for.
- Completing sales through mobile, over the phone and outreached sales.
- Luxury retails with high volume traffic, multitasking with several customers at once and keeping the store well kept and clean in down time. Recovering, replenish, stocking and cleaning of the store.
- Organization and visual representation of the store, products and layout. Staying professional and positive throughout the work shift even on rough days.
- Responsible for the given section of (different each day) department
- Provided a quick and exceptional customer experience. Responsible for resolving all customer complaints.

### **Retail Sales Associate/Cashier/Customer Service**

Levi Strauss - Las Vegas, NV

October 2020 to August 2022

- High experience with customer service, meeting goals and appropriate recommendations of what consumers need, using open ended question to help understand consumers more and guide them to the right product while closing sales once consumers are satisfied.
- Experience with sales and sale floor assistant, as well as offering other choice of purchase of the item they're looking for when it is not in stock at the store, or other store locations. Meeting with stores goals of sales.
- Cashier/greeter experience. Staying positive throughout no matter the situation, welcome consumers with a friendly attitude and greet with a smile. Maintain professional yet fun experience for customers and the store. Checking out consumer in an appropriate timely manner. Handling money with care and experience with registers and computer, as well as mobile order if needed.

## Education

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### **High school diploma**

## Skills

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- Cash Handling

- Cashiering
- Meeting facilitation
- Merchandising
- Retail Sales
- Customer Service
- Cleaning Experience
- Computer Skills
- Communication Skills
- POS
- Case Management
- Leadership
- Fashion retail
- Social Work
- Presentation Skills
- Research
- Supervising Experience
- Bilingual
- Technology sales
- Upselling
- Sales
- Stocking
- Phone etiquette
- Basic maths
- Retail maths
- Organizational Skills

## Languages

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- Thai - Fluent