

ALEXANDER VAUGHAN

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College student currently working as a server at The Old Spaghetti Factory with a background in IT support and telecommunication systems. While serving in the Navy, received on-the-job training in numerous trades in conjunction with learning primary job assignment. These skills include firefighting, painting, and weapons handling. Customer service and ability to perform manual labor were among many expectations in previous line of work. Received and maintained a top-secret clearance for entire duration of naval career. Multiple years of experience working in food service and other high-paced environments.

EXPERIENCE

JUNE 2022 –

SERVER, THE OLD SPAGHETTI FACTORY

Responsible for servicing guests with food and beverage requests in a timely, professional, and friendly manner. Takes advantage of excellent menu knowledge to advise customers and upsell menu items when possible. Ensures all tables and silverware are placed neatly and everything is always tidy and clean.

FEB 2017 – FEB 2021

INFORMATION SYSTEMS TECHNICIAN, U.S. NAVY

Responsible for all external communications and upkeep of ship's network. Specific responsibilities include providing administrative support for personnel, operating/maintaining satellite and radio equipment, and conducting network security checks. After being promoted to lead communication officer, leadership and delegation became primary duty along with ensuring top-secret environment was upheld.

JAN 2016 – DEC 2016

CASHIER/FOOD PREP, TROPICAL SMOOTHIE CAFE

Responsible for taking and fulfilling orders while ensuring customer satisfaction is met. Job also included daily food prep and training new employees.

EDUCATION

JUNE 2016

HIGH SCHOOL DIPLOMA, HICKORY HIGH SCHOOL

Honors student with 3.5 GPA and numerous AP classes taken.

SKILLS

- Leadership
- Microsoft Office and Adobe trained
- Quick learner
- Problem solving
- Interpersonal communication
- Network troubleshooting
- Ability to work under pressure
- Customer service

REFERENCES

MADISON RICHARDS, SUPERVISOR/THE OLD SPAGHETTI FACTORY – (619)233-4323

ISAIAH HALL, SUPERVISOR/U.S. NAVY – (678)367-5210