

MARCUS GRAY

CONTACT



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Houston, TX 77429

CAREER OBJECTIVE

Hardworking, highly motivated professional eager to lend combined knowledge and skills to enhance business performance. Operates well in both individual and team capacities, leveraging seasoned work ethic to quickly adapt to different processes and drive company objectives. Resourceful and results-driven with a passion for growth and efficiency to meet company needs and increase service value.

EXPERIENCE

June 2023 - Present

Student Recruitment Assistant

Conrad N. Hilton College, Houston, TX

- Met with potential students to discuss and answer questions about the college's culture and opportunities.
- Arranged for in-house and external recruitment activities.
- Provided assistance in administering tours and recruitment sessions.

November 2022 - Present

Mixologist

The Moran Hotel at CityCentre, Houston, TX

- Assisted customers with drink menu selections based on their individual tastes and preferences
- Collaborated with manager to contribute to daily, holiday, and themed drink menus
- Displayed and retained extensive knowledge of liquor, wine, and beer.

May 2022 - September 2022

Entry Level Management Internship

Alamo Drafthouse, Houston, TX

- Cooperated in team relationships, fostering enthusiasm and maintaining mutual trust
- Maintained frequent interaction with senior management to measure goal achievement and determine areas of improvement
- Created weekly schedules based on predicted staffing needs, budgets and employee requests.

February 2021 - September 2022

Catering Server

Tuxedo Event Services, Houston, TX

- Served meals to large number of guests in a timely manner while demonstrating excellent customer service skills
- Reset banquet room in accordance with supervisor's specifications to prepare room for next event
- Demonstrated extreme attention to detail when preparing food platters and meals.

June 2021 - May 2022

Server/Bartender

Texas Roadhouse, Pearland, TX

- Greeted and accommodated guests, building positive experience from first interaction
- Assisted with training of new staff members
- Created and maintained optimal communication chain, reducing guest dissatisfaction.

November 2019 - April 2022

Character

Performer, Truly Enchanting Entertainment, Houston, TX

- Impersonated mannerisms and voices of others, contorted face and used other devices to amuse audiences
- Collaborated with other actors as part of ensemble
- Studied and rehearsed roles from scripts to interpret, learn, and memorize lines and cues.

EDUCATION

Expected Graduation May 2024

Bachelor Of Science (B.S.) In Global Hospitality Leadership Candidate

University of Houston: Conrad N. Hilton College, Houston, Tx, US

Extracurricular Activities

- Dean's Undergraduate Advisory Council (Advisory Chair [2023])
- Hilton College Ambassadors (Social Chair [2022], President [2023])
- Gourmet Night (Event Technology Manager [2022], Director of Events [2023])
- Alpha Sigma Phi (VP of Communications [2021], VP of Service and Philanthropy [2022])

SKILLS

- Business Leadership
- Strategic Vision
- Supply and Inventory Maintenance
- Public Speaking
- Team Collaboration