William Harris

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Thank you in advance for your consideration. My name is William Harris, I'm naturally experienced hospitality professional seeking gainful employment earned through exhibition of leadership qualities and experience. I'm Proficient in utilizing communication skills to satisfy guest needs, to facilitate in the creative process, and acquire as much essential information as possible. I learn quickly and independently however, I enjoy working with teams whether to lead or support. As a small business owner consistency is a vital component in the presentation and quality of my work. I'm always looking for the next best thing as well as more efficient way to execute the standard. Hopefully, these skills and attributes gain your favor and can be utilized to enhance your team in the near future.

Willing to relocate to: Houston, TX - -Authorized to work in the US for any employer

Work Experience

Small Business Owner

Harris Hospitality - Houston, TX June 2018 to Present

- · Incorporate specific guest preferences into customized drinks
- Orchestrates educational workshop services for clients
- Maintain proper financial reporting and overall cash handling
- · Operate in high volume situations in the most efficient and hygienic manner possible
- Direct flow of business through modern marketing strategies

Instagram: @HarrisHospitalityOfficial Email: Harrishospitalityoff@gmail.com

Bartender

Guard and Grace - Houston, TX June 2021 to March 2023

- Experience with fast paced and high volume fine dining establishments
- Provide exemplary customer service
- Maintain a clean, orderly, and efficient workspace

Server

Sixty Vines - Houston, TX November 2019 to March 2020

- Create a comfortable atmosphere for new guests
- Introduce guests to the style of service and aid in tablet navigation
- Elaborate on identifying qualities of featured blends and varietals

Bartender

Taste Bar and Kitchen - Houston, TX April 2019 to December 2019

Prepare fresh ingredients for craft cocktails in a nightclub setting

- Focus crowd attention on daily specials and features
- Use resources to craft seasonal house cocktails for competition as well

Customer Service Specialist

Shiftgig - Houston, TX September 2015 to June 2019

Perform client specific duties ranging from bartending to general labor

- Maintained and expanded client network
- Perfected house cocktails for competition

Bartender

Ember Steakhouse - Houston, TX March 2017 to March 2019

- Stocked and prepared for the day's variable flight schedule
- Introduced and utilized a guest initiated style of service
- Utilized growing knowledge of mixology to satisfy guest needs

Education

Associate in Hospitality Management

Houston Community College - Houston, TX

Skills

- Banquet Experience
- Bartending
- Cooking
- Host/Hostess
- POS
- Restaurant Experience
- Serving Experience
- Event Planning
- Busser
- Microsoft Powerpoint
- Events Management
- Catering
- Culinary Experience
- Guest Services
- Leadership

- Budgeting
- Restaurant Management
- Menu Planning

Links

 $\underline{https://instagram.com/harrishospitalityofficial?igshid=ZGUzMzM3NWJiOQ==}$

https://instagram.com/unklefreklz?igshid=ZGUzMzM3NWJiOQ==

Certifications and Licenses

Food Handler Certification