

Gavin Cappa

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SKILLS

Strong work ethic

Ability to work under pressure

Ability to work within a team

Punctuality

Good communication (written/verbal)

Ability to balance food and beverage on a tray while walking around customers

Flexibility/Adaptability

EXPERIENCE

Sonny's Pizza & Pasta, San Clemente - *Server Assistant/Server* (July 2017 - February 2020)

- Assist servers during meal periods
- Complete daily opening and closing duties and cleaning according to the established side-work checklist.
- Used team service to maintain the flow of the restaurant and ensure best guest experience
- Maintained a detailed knowledge of menu items to drive sales
- Assisted in the training of new employees

Palmilla Cocina y Tequila, Newport Beach - *Server Assistant/Server* (April 2023 - Present)

- Assist servers during meal periods
- Complete daily opening and closing duties and cleaning according to the established side-work checklist.
- Used team service to maintain the flow of the restaurant and ensure best guest experience
- Maintained a detailed knowledge of menu items to drive sales
- Assisted in the training of new employees

Kushagram Delivery Driver, Orange County/LA County - *Dasher* (December 2020 - October 2021)

- Stocked and organized inventory
- Evaluated customer needs and determined appropriate action, referring to management when necessary.
- Selected the most efficient routes in compliance with delivery instructions.
- Resolved customer complaints and adjusted orders.

Album Surf, San Clemente - *Retail Sales Associate* (June 2014 - July 2016)

- Greet customers and ascertain what each customer wants or needs.
- Recommend, select, and help locate or obtain merchandise based on customer needs and desires.
- Answer questions regarding the store and its merchandise.
- Maintain knowledge of current sales and promotions, policies regarding payment