

## **Whitney M. Anderson**

3099 West Chapman Ave, Apt #116, Orange, CA 92868  
(228) 669-6564 | whitney.anderson04@gmail.com

### **Skills and Certifications**

- Strong analytical and problem-solving skills with the ability to make well thought out decisions.
- Cooperative and thrives in collaborative settings.
- Detail oriented and time efficient.
- Versatile and able to handle a wide range of roles and responsibilities simultaneously.
- Alcohol Server Certification (ASC).
- ServSafe Food Handler (Certified).

### **Experience**

#### **The Bruery**

March 2023- Present

Beertender

Placentia, California

- Adept understanding of our entire craft beer menu, and kept current with all new beers as they released.
- Utilized my knowledge of our beers to advise patrons on which beers would best fit their pallets.
- Promote our annual membership options and sell the guests on varied tiers of that membership.
- End-of-day accounting of the cash drawer.
- Changing and general maintenance of beer kegs.
- Routine inventory checks and replenishment of low inventory items.
- Assisted in capturing, providing and creating material for social media.

#### **Golden Road Brewing**

March 2021- March 2023

Server/Bartender

Orange, California

- Created a welcoming environment for patrons to enjoy beer and food.
- Serving food/drinks while adhering to health department protocols.
- Maintained and curated a strong working environment with a large and interchanging team.
- Monitors guest sobriety to ensure safety.
- Upsells customers on food add-ons and to-go beer.
- Uncompromising levels of efficiency and diligent customer care, even during peak tourist seasons.
- Coordinate and overseeing of the "floor charts".

#### **Scarlet Pearl Casino**

December 2015 -January 2021

Cocktail Waitress

D'Iberville, Mississippi

- Greeted new faces with warm welcomes to make them feel at home.
- Prepared and served hot/cold beverages, such as cocktails, coffee, tea, or blended drinks.
- Monitored customer activities to ensure liquor regulations were obeyed.
- Facilitated in-person beverage order from patrons spanning the entire 60,000 square foot gaming floor.
- Collected money for drinks served.
- Provided knowledge about the casino for any inquiring guests.
- Trained new hires, many which presented with no industry experience.

### **Education**

#### **D'Iberville High School**

August 2009-May 2013

High School Diploma

#### **Mississippi Gulf Coast Community College**

August 2013-May 2017

Jefferson Davis Campus

Degree: Medical Billing and Coding Technology