

Savannah Burcher

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SUMMARY

I am a friendly, hardworking, and energetic employee who has been working in restaurants since 2017. I am very adaptable and am a team player who aims to provide the best service to all different kinds of customers with a smile on my face. Capable of training new employees as well as defusing tense situations and customers. Enthusiastic and driven to achieve a high level of service for guest satisfaction. I always pay close attention to detail and I'm reliable.

SKILLS

- Communication skills
- Guest relations
- Outstanding Customer Service
- Safe Serving Knowledge
- Maintaining a Clean Bar
- Outgoing and energetic
- Quick learner
- Product stocking
- Menu Memorization

EXPERIENCE

Bartender/ Server , Oldvine Bar and Kitchen , February 2023-December 2023

Costa Mesa, CA

- Recommended food and drinks to patrons based on preference, pairings and special promotions
- Described drink flavors and taste profiles to customers to help with ordering decisions
- Monitored guests' alcohol consumption levels to prevent over-intoxication or underage drinking
- Greeted guests with friendliness and professionalism while making connections with regulars
- Monitored bar inventory and promptly restocked low items before depletion

Service Bartender, R+D Kitchen, September 2022-December 2022

Irvine, CA

- Prepared pre batched cocktail mixes and juices
- Ensured proper sanitation of bar area, glassware, utensils, and equipment
- Maintained inventory of liquor, beer, wine, and other beverage items
- Worked effectively in a fast pace environment

Barback/ Busser, Lillian's Italian Kitchen, August 2021-September 2022

Santa Cruz, CA

- Delivered friendly and efficient service in a fast pace environment
- Poured wine, beer, and liquor

- Restocked and took inventory at the end of every shift
- Double-checked supplies like linens and trays were in good condition and restocked any items that were running low
- Maintained relationships with regulars as well as created relationships with new customers

Food Runner, Süda, March 2021-August 2021

Santa Cruz, CA

- Delivered food to tables making sure each person received the correct order
- Worked with kitchen staff to correct mistakes and ensure customer satisfaction
- Broke down food runner service area and refilled sauces and garnishes at end of shift

EDUCATION AND TRAINING

Bachelor of Arts

Sociology, UCI, Irvine CA Expected in June 2024

Associate of Arts

Sociology and Anthropology, Cabrillo College, Aptos CA January 2022

REFERENCES

- Oldvine Manager: Mitch Barela (805) 637-5790
- Lillians owner: Matt Moreno (831) 818- 7290