**Sinh Pham (Justin)**

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**OBJECTIVE**

Highly organized and responsible Server and Bartender with over 10 years of experience in a field of customer service roles. Successful at providing the highest quality customer service. Been trained in serving and preparing cocktails from classics to originals recipes.

# WORKING EXPERIENCE

**SERVER**

**The Fuji sushi and grill restaurant** 2024 – NOW

**BERTENDER**

**The Fish – Houston, TX** 2020 – 2023

* Promptly serving all Japanese food courses and alcoholic/non-alcoholic beverages to guests
* Accurately balance the cash register at all time
* Inventory and maintain stock levels to all the critical items to prevent the shortage at the end of the shift
* Create a number of signature cocktails on the regular patterns and according to customer demands

**Mai’s Restaurant – Houston, TX**  2013 – 2020

* Serve and mix a variety of classic and signature cocktails
* Promote and suggest upcoming bar events and cocktails menu
* Experience in training new bartenders on all aspects from drink recipes and preparation to building valuable customer relationships
* Skillfully and quickly perform multiple tasks at the same time
* Taking and checking out to-go orders in person or on the phone
* Strictly following and performing the rules of Texas Alcoholic Beverage Commission regarding to intoxicated persons and minors

**SEVER**

**Banh Cuon Hoa Restaurant – Houston, TX** 2011 – 2015

**Mai’s Restaurant – Houston, TX**  2013 – 2020

* Quickly and efficiently serve all food courses and drink menu from small tables to large events
* Deliver food and drink items, and buss, clear, and clean tables after meal is over
* Promptly respond to service issues and alert shift manager when needed
* Clearly explain menu items to guests and make recommendations
* Consistently maintain cleanliness at dining room
* Set up special events and private parties
* Successfully and experiencedly in training new servers in memorizing menu and table numbers, accurately taking orders, and serving food and drink items

**EDUCATION**

**Houston Community College, Houston TX**

* Associate of Science 2009 – 2012
* Associate of Art 2018 – 2019
* Languages: English and Vietnamese