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|  | Rodney M. |  |

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| Contact 28000 Marguerite Pkwy  Mission Viejo  657.407.9407 | Objective My primary objective is to support the functioning of business operations by working with staff, coordinating operations, and ensuring exceptional customer service. I aim to create a positive and productive work environment by communicating with team members, setting clear goals, and leading by example with my performance. |
| EducationSaddleback Community CollegeMission Viejo, CAAA in Computer ProgrammingGPA 3.87Key SkillsMarketingProject ManagementBudget PlanningCommunicationProblem-solving | ExperienceJune 2022- present Jr I.T Tech • BD Technologies |
| January 2018 – June 2021 Bartender • Irish Tavern |
| August 2014 – January 2017 Server/Graveyard Manager • Denny’s |
| Responsibilities: Overseeing daily operations, managing staff, ensuring compliance with Environmental Health Department (EHD) regulations, and providing exceptional customer service; Also responsible for analyzing financial data, identifying trends, and developing strategies to improve the company’s performance. |
|  | Communication Implemented new procedures and service that improved efficiency and streamlined operations. |
|  | Leadership Successfully led a team to exceed sales goals while maintaining excellent customer satisfaction scores. |
|  | References Available upon request. |