



# EMILY SAUCEDA

## COMMUNICATIONS SPECIALIST

### Summary

Dedicated and results-oriented professional with a proven track record in the field of education, communications, and performance-driven work.

### EXPERIENCE

#### SERVER

Parry's Pizzeria & Taphouse

**Feb 2023-Aug 2023**

- Delivered exceptional customer service in a dynamic and high-volume restaurant setting, ensuring guest satisfaction through attentive and personalized interactions.
- Exhibited a comprehensive understanding of menu items, skillfully providing informed recommendations to enhance the dining experience and drive revenue.
- Adhered to rigorous cleanliness standards, contributing to the impeccable organization and presentation of the dining area.
- Spearheaded marketing initiatives to actively promote specials, events, and loyalty programs, playing a pivotal role in being a brand ambassador.

#### COLLABORATIVE SUBSTITUTE TEACHER

Northside Independent School District

**2022 - Present**

- Designed and implemented tailored curriculum for a diverse group of students, including both 1st, 4th, and 5th graders, within a long-term collaborative Special Education setting.
- Crafted individualized education plans (IEPs) to address specific learning needs, leveraging evidence-based practices and assistive technologies. Collaborated seamlessly with multidisciplinary teams to ensure a holistic approach to student development.
- Assisting with presentations and event recaps
- Emphasized social-emotional learning while fostering an inclusive and supportive classroom environment. Monitored and assessed student progress, adapting instructional strategies to optimize academic success

#### SERVER

Kona Grill & Bar

**2021-2022**

- Expertly upsell menu items and promotions to maximize sales and enhance the overall dining experience.
- Execute precision in recommending food and beverage pairings, showcasing a deep understanding of menu offerings and providing personalized suggestions.
- Acting as Promotions Team liaison during preparation for events.
- Assisting with inventory and assets fulfillment.



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### EDUCATION

#### BACHELOR OF ARTS

University of Texas at San Antonio

**2020-2023**

### SKILLS

- Strategic Planning
- Event coordination
- Relationship Building
- Problem-Solving
- Team Player
- Computer Literacy
- Creative Writer
- Strong Communication