| Makenzy Reddick | horizontal line Makenzy Joseph Mitchell Reddick Garden Grove, Ca  (714) 317-1105  makenzyreddick5@gmail.com |
| --- | --- |
| **ㅡ** Skills | horizontal line  Disciplined | Detail Oriented | Reliable | Problem Solver | Exceptional Customer Service | Quick Learner |
| **ㅡ** ExperienceㅡEducation | horizontal line Yard House | Server2021 - Present  * Knowledge of a diverse menu of food and beverages * Providing attentive and friendly service in a fast paced environment * Creating guest loyalty through memorable experiences * Excel in ensuring pre-drops are done in a timely manner   **Buffalo Wild Wings |** Server Trainer and Shift Lead 2019 - 2022  * Maintaining standards of service and operation of the business * Handling cash drops and processing end of day paperwork * Resolving difficult situations with an immediate response * Teaching new servers the menu and proper steps of service * Multi tasking to provide excellent guest service * Motivating the team during prime hours  Kohl’s | Customer Service Associate and Amazon Returns2016 - 2020  * Accurately and efficiently complete transactions * Engage with customers and guests * Answer questions and requests proficiently * Utilize proprietary technology to assist customers and guests  horizontal line **Santa Ana College |** Associate of Science Degree/Criminal Justice 2016 - 2019Major GPA: 4.0 My education consists of the process of the California Criminal Justice system; including the jail and prison system, as well as the existing gangs; the judicial process; organized crime; parole and probation; and police report writing curriculum. |