

Courtney Thornton
Newport Beach, California
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Employment History

Muldoon's Irish Pub (Lead Server/Trainer)

Newport Beach, California

March 2020-Present

- Work in a fast-paced environment
- TOAST and ALOHA trained
- Work events for the restaurant
- Pour beers when needed
- Trained new servers
- Knowledge on all rotating beers and comfortable explaining
- Cicerone Certified

HQ Gastropub (Server/Trainer)

Huntington Beach, California

January 2023-December

- Toast trained
- Serve tables in fast paced environment
- Trained new servers
- Knowledge of 37 craft beers on tap
- Beer bar bartender

Mutt Lynch's (Server/Trainer)

Newport Beach, California

March 2015 – March 2020

- Work in a fast-paced bar atmosphere
- Serve tables their drinks, food and handle money
- Work events for the restaurant
- Pour beers and make cocktails
- Trained new servers
- Make the guest time at our bar fun, safe, and enjoyable

Qualifications

I am a 32-year-old outgoing, hardworking server. I have a passion for serving others in the customer service industry. I have been a server for years at the beach, in a fast-paced environment. I am great when it comes to multi-tasking. I have received awards for the most sales and up sales. I can handle a higher number of tables while still giving outstanding customer service. I have been asked by previous jobs as well as at my current, to be a trainer to new employees coming in. I enjoy when others can go out and have a good time, so I hold myself to a high standard of customer service to ensure they receive the best at all times.

Professional Skills

Customer service

Food Handlers

POS trained

ALOHA and TOAST trained

Top Sales Awards

Time Management

Multi-Tasker

Cicerone Certified

References

Duane Davis

General Manager

(678) 464-7853

Micah Noah

Operations of Lounge Group Restaurants

(949) 331-8124

Jeff Darden

Previous General Manager

(310) 729-8933