

Annika Mittelsteadt

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I am currently in my second year of undergraduate studies at Chapman University in Orange, California, where I am working towards a degree in Applied Human Physiology and Nutrition. I am reliable and flexible when it comes to work scheduling. You can reach me via phone or email, as provided in my resume!

Work Experience

Swim Instructor

Life Time - Irvine, CA

April 2024 to Present

At Life Time, I teach various levels of swim lessons to children ages 3-13. I develop creative and engaging lesson plans to help kids develop both survival and technical skills in the water. I work with others on the pool deck to help provide an exceptional experience for guests, including giving individualized feedback to parents about their children's progress and suggestions for improvement and next steps. I also work as a pool attendant between lessons, helping to keep the productivity and efficacy of the pool management team at a high level.

Food Service

Farmacy - Bozeman, MT

May 2023 to August 2023

Farmacy is an order-at-the-counter style restaurant where I was tasked with food prep, food safety, serving customers, and cleaning duties such as sanitization and dishwashing. As an employee, I had to balance customer service with staff communication and teamwork in order to efficiently complete tasks. Skills I gained from this position include: cashiering, customer service, teamwork, sanitization habits, food handling, food prep, and cooking skills.

Food Service

Genuine Ice Cream Co. - Bozeman, MT

July 2020 to July 2022

At Genuine, my primary duties were communicating with customers and providing exceptional service. In addition to customer service, I also handled food prep, dishwashing, and cleaning, managing cash duties, and task designations as a shift manager. During my time of employment, I was promoted three times, as well as was given an award for employee of the month for my ability to positively interact with customers and provide them with an experience. At Genuine, I gained many skills, including working efficiently under stress and communicating to resolve problems for both staff and customer-related issues. Through my position as a shift lead, I also learned how to lead a team and designate tasks effectively while maintaining a positive attitude and image.

Dee-O-Gee Retail Associate

Dee-O-Gee - Bozeman, MT

June 2018 to September 2020

As a retail associate at a pet supply store, I have experience with using a point of sale system and cash registers along with stocking shelves, cleaning and taking inventory. I also have experience socializing with customers, as I helped them check them out and find product.

Education

College Junior in Health Science

Chapman University - Orange, CA

August 2022 to Present

High school diploma in General Studies

Bozeman High School - Bozeman, MT

September 2018 to June 2022

Skills

- Cash Handling (3 years)
- POS operation (3 years)
- Retail Sales (4 years)
- Food service (3 years)
- Food preparation (2 years)
- Food Safety
- Customer service