

JACQUELYN YBARRA

SERVER/BARTENDER

Sugarland, Texas 77479 | (832)718-4305 | jackieybarra2012@gmail.com

LinkedIn: [linkedin.com/in/jacquelynybarra/](https://www.linkedin.com/in/jacquelynybarra/)

Over 10 years of experience in the industry. Passion for delivering exceptional customer service and creating memorable dining experiences. Proven ability to anticipate guest needs and provide personalized recommendations. Skilled in multitasking and efficiently managing high-volume environments, ensuring accuracy and efficiency in all tasks. Committed team member known for maintaining a professional demeanor and fostering positive relationships with both guests and colleagues. Seeking an opportunity to contribute my skills and expertise in a dynamic establishment.

EXPERIENCE

LEAD SERVER, JAPANEIROS LATIN + SUSHI, SUGAR LAND, TX

2017 - 2023

Lead Server

- Facilitate and distribute tasks, address issues and concerns with providing corrective measures.
- Lead and encourage the team, all while implementing the restaurants policy.
- Manage all servers opening and closing duties.

Expo

- Have passion for the food I am serving.
- Able to be both an independent decision maker and a team player simultaneously.
- Ensure proper portion, placement, and presentation of all items leaving the kitchen.
- Strong communication abilities.

Trainer

- Responsible for training new staff to ensure the success of daily operations.
- setting an example and adhere to training guidelines of the company.
- Increase accountability through additional responsibilities with new servers.
- Administer tests regarding food and beverage knowledge, safety procedures, and alcohol responsibility laws.

BARTENDER, POSTINO, HOUSTON, TX

MAY 2024

Bartender

- Successfully manage high-volume bar operations by efficiently multitasking, accurately taking orders, and delivering in a fast-paced environment.
- Crafting and serving diverse range of wine, alcoholic, and Non-Alcoholic beverages consistently meeting and exceeding guest expectations for taste and presentation.
- Maintain a clean and organized bar area, ensuring adherence to health and safety protocols and creating an inviting atmosphere for guests.
- Implement effective inventory management practices, minimizing wastage, and ensuring adequate supply of alcohol, glassware, and other necessary items

Trainer

- Take new hires through the process of daily procedures
- Prepare training manuals along with administering tests
- Building an environment for learning and growth

ALA CARTE SERVER, HOUSTON COUNTRY CLUB, HOUSTON, TX

MAR 2024 – PRESENT

Server

- Provide Food and Beverage service to all Club Members and their Guest.
- Suggest and inform members of daily specials and current events in the Club.
- Knowledgeable of all food preparation and ingredients being served.
- Responsible for complete dining experience.

Bartender

- Ability to work effectively under pressure and maintain excellent service standards.
- Mixing, garnishing and serving alcoholic and non-alcoholic drinks according to club specifications for members/guests at the bar and dining areas.
- Provide a warm, friendly environment creating a world class dining experience for our members and guests.

SKILLS

- Punctuality
- Dedication
- Honesty

EDUCATION

AUG 2014 – MAY 2016

BACHELOR'S PSYCHOLOGY, UNIVERSITY OF HOUSTON – VICTORIA

VICTORIA, TX

LANGUAGES

- English
- Spanish

CERTIFICATIONS

TEXAS FOOD HANDLERS

TABC CERTIFIED