



+714-277-7747

briannanguyeen@gmail.com

Westminster, CA

Education

University of California, Riverside
Graduate
2019-2023

La Quinta High School
Graduate
2015-2019

Expertise

POS Terminals

Customer Service

Doordash/UE/Grubhub

Phone etiquette

Language

English

Vietnamese

BRIANNA NGUYEN

Dedicated and experienced professional with over 5 years in the restaurant industry. A diligent and friendly team player with a strong background in customer service. Quick to learn and adapt in fast-paced environments. Eager to contribute my skills and enthusiasm to a welcoming and dynamic restaurant setting.

Work Experience

2021

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2023

Fortune Cookies (Fountain Valley)

Server

- Efficiently managed sections up to 8 tables, ensuring all guests receive attentive service.
- Developed strong multitasking and time management skills due to high volume periods.
- Bussed and maintained cleanliness of dining section.

2020

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2022

Twenty Eight (Irvine)

Server

- Worked in an upscale environment.
- Upsold menu items, increasing average check and contributing to higher revenue.
- Managed multiple parties ensuring timely and efficient service.

2019

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2020

Capital Seafood Restaurant (Irvine)

Hostess

- Worked busy and fast-paced mornings.
- Greeted and seated guests promptly.
- Managed reservations and walk-in seating efficiently to optimize table turnover.

2017

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2019

Yoshi Sushi (Garden Grove)

Hostess

- Knowledgeable in different types of rolls and fish.
- Maintained a clean and organized dining area and work station.
- Answered phone calls professionally, handling inquiries, reservations, and takeout orders.