



# Jose Manuel Uribe

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Red Oak, TX

## Summary

Dedicated and experienced restaurant manager with a strong background in costumer service, team leadership and operational efficiency. Proven ability to enhance costumer experiences, manager staff effectively and maintain high standards of restaurant presentation. Seeking a restaurant management position where I can contribute my skills and experience to drive bussiness success.

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## Experience

### Manager, Customer Service

Mexican grill and bar • Waco, TX

06/2017 - 07/2024

Management from front to back of restaurant.

Monitoring staff performance and providing feedback to ensure quality costumer service.

Taking time to help others and willing to teach and learn.

Drive-thru operations making sure all orders are on time and great quality.

Payroll and schedule for employees.

### Manager on Duty

Mexicano Grille • Temple, TX

02/2010 - 03/2016

Managed daily restaurant operations, ensuring exceptional costumer service and satisfaction.

Oversaw drive-thru operations, maintaining efficiency and quality service.

Conducted regular maintenance checks and ensured the restaurant's appearance met company standard.

Handled payroll processing and employee scheduling.

Place for inventory and managed supply chain logistics.

Train and supervised staff, fostering a positive and productive work environment.

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## Skills

Customer service, Time management, Communication skills, Food service, Restaurant experience, Bilingual, Leadership, Guest services

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## Education

Tec blue aviation • McAllen, TX

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## Languages

English, Spanish

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**Certificates**

Texas food manager certification