

Josh Thompson

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Food service professional with attentive, hospitable, and engaging attitude with extensive experience ranging from casual to fine dining, including wine and spirits. Proficient in using communication skills, multi-tasking, and ability to provide memorable dining experiences.

Professional Experience:

Server, Al Biernat's - Jan 2023 - Dec 2024

- Operated POS terminals to input guests orders and accept payments in a timely manner
- Anticipate guests needs, ascertain satisfaction, and respond urgently and appropriately to guest concerns and requests
- Maintain a minimum of 10 pocket wines by the bottle with an ever changing wine list

Server, Brentwood Restaurant -July 2022 - Jan 2023

- Assisted in restaurant opening and training of new hires
- Provided excellent table service to 50+ guests a shift
- Maintained knowledge of menu, wine list, and all current specials

Head Waiter, Eataly Restaurant Assembly - Dec 2020 – July 2022

- Consistently stayed in top tier for P.P.A and wine by the bottle sales
- Assisted in planning the schedule for other servers with management
- Highest alcohol sales per ticket

Server/Trainer, Uncle Julios - Aug 2019 – Sep 2020

- Implemented new menu introduction strategies
- Trained new servers
- Led the restaurant in highest P.P.A

ESCROW ASSISTANT, KANE TITLE, LLC - MAY 2017 – JULY 2019

- Helped manage/close 100 files per month
- Prepare various closing statements
- Daily written and verbal communication with clients
- Ordered payoffs and HOA documents

Education/Certificates:

- General Studies - University Of Texas, Austin, TX Aug 2000 - Aug 2001
- High School Diploma - JJ Pearce High School, Richardson, TX
- TABC Food Certification - 2023 to Current

References:

- Evan Lipp, CEO of Kane Title, LLC
- Justin Hurst, RN
- Patrick Perry (Former General Manager of Uncle Julios)