Nathan Metcalf

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# SKILLS

Customer service, quick learner, self-motivated, adaptable, good time management, good at multitasking, good with technology, interpersonal skills, helpful to others, problem-solving, writing, empathy, and attention to details, Microsoft Office

# **EXPERIENCE**

## Agiliti at Memorial Hermann Hospital TMC, Houston Tx *- Hospital Service Technician*

October 2023 - PRESENT

* We ensure the right equipment is in the right place at the right time — from infusion pumps to beds— so physicians, nurses and other caregivers spend more time focused on patient care.
* Properly clean the soiled equipment so it can be used for a patient in need of the equipment.

## Memorial Hermann Hospital, The Woodlands, Tx *- Patient Transportation*

## *May 2021 - October 2023*

* Assist patients with mobility by lifting them into wheelchairs or stretchers.
* Transport patients to various locations within the hospital for medical procedures.
* Provide emotional support and comfort to patients during transportation.

## Fogo De Chaõ, The Woodlands, Tx *- Prep Cook*

August 2020 - May 2021

* Prepare cooking ingredients by washing and chopping vegetables, cutting meat, and other meal prep.
* Set up workstations and ingredients so that food can be prepared according to recipes.
* Measuring ingredients and seasonings to be used in cooking.

**Huntleigh at IAH, Houston Tx-**  *Wheelchair Attendant*

September 2017- August 2020

• Provided wheelchair assistance to passengers who required assistance getting on and off the plane, and

communicated with passengers to understand their needs and answer any questions.

• Ensured that all passengers with disabilities received a positive experience by providing exceptional customer service and meeting their needs.

• Received positive feedback from passengers for excellent service.

# **EDUCATION**

## South Houston High School, South Houston, Tx

August 2013- June 2017