

ANAHI CALDERON

CONTACT



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anahic3114@gmail.com



Pasadena, Texas

SKILLS

Strong Work Ethic

Sales Techniques

Proficient in Excel

Effective Communication

EDUCATION

University of Houston

Bachelor of Science (B.S.)

Business Undergraduate

LANGUAGES

English

Bilingual

Spanish

Bilingual

PROFESSIONAL SUMMARY

Experienced candidate well-versed in the hospitality industry. Proven track record of delivering exceptional customer service that has resulted in repeat customers and increased revenue. Adept at multitasking a variety of tasks such as taking orders, stocking supplies, and cashing out customers.

WORK EXPERIENCE

Server

2023-2024

Sam's Boat

- Prioritized multiple tasks in a dynamic environment and stayed calm and composed.
- Persuaded or influenced guest purchases by enticing with higher margin items and add-ons.
- Provided excellent customer service by anticipating needs and responding promptly to requests.

Host

2021-2022

The Crawfish Pot

- Demonstrated excellent multitasking abilities while organizing reservations, conducting table visits, and answering phones simultaneously.
- Worked collaboratively with other staff members to ensure the efficient flow of operations during peak dining hours.
- Presented positive first impression of establishment's high standards by delivering exceptional service.

Cart Attendant

2023

Battleground Golf Course

- Performed daily opening and closing duties such as counting cash drawers, verifying deposits, and setting up registers
- Organized special events such as tournaments or clinics hosted at the facility
- Maintained accurate records of merchandise sold and processed payments using POS system.

Bagger

2020-2022

HEB

- Exhibited excellent communication skills by interacting effectively with colleagues and customers alike.
- Provided friendly, courteous customer service at all times.