

14641 Van Buren Street Midway City, CA 92655  
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# Johnson Nguyen

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## OBJECTIVE

Caring leader known for providing exceptional staff morale and exemplary customer service. Ready to address and resolve all conflicts in support of business goals and return patronage. Firm believer in holistic customer and employee care focused on positive experiences for both workers and diners.

## WORK EXPERIENCE

### Boiling Point, Garden Grove CA

August 2021- PRESENT

- Bussed and reset tables to keep dining room and work areas clean
- Displayed enthusiasm and promoted excellent service to customers, successfully increasing referrals, and walk-in business
- Explained menu items and suggested appropriate options for food allergy concerns
- Kept register accurate through correct billing, payment processing, and cash management practices
- Handles customer complaints professionally, resolving issues through diplomatic acknowledgement and commitment to service

## VOLUNTEER EXPERIENCE

### La Quinta High School | Red Cross Club, Westminster, CA — *Member*

August 2017 - June 2021 / 60+ Service Hours

- **Punctual, Effective Time Management** - Responsible for executing tasks at an appointed time.
- **Reliable** - Holds self accountable to take on any position to ensure the best performance.

## EDUCATION

### La Quinta High School, Westminster, CA / August 2017 - June 2021

### Orange Coast College / Fall 2022- PRESENT

*Bachelor of Science, Psychology*

*Digital marketing*

## SKILLS

- Bilingual in Vietnamese, English
- Technologically Advanced
- Flexible and Fast-Learner