

# Tiffany Li

Host/Server

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## EXPERIENCE

### **Little Sakana - All You Can Eat, Mira Mesa Mall CA — Host/Server**

July 5 2021 - July 27 2024

Host:

- Seater: Greeted customers, checked them in, and got them sat in a timely manner. I was able to efficiently seat to maximize the turnover rate.

- POS: I took phone calls and orders while making sure to accurately provide correct information and repeating orders to avoid mistakes.

- Togo: I paid customers out, bagged up orders and provided the correct amount of utensils and sauces.

- Server: I greeted customers, took orders, made sure to pay attention to detail when sauces on table were low, drinks were low, and when customers needed more napkins, utensils, etc. I made sure to flip tables as efficiently as possible while maintaining good customer service!

I started off as a host then earned the promotion of Lead Host. I was a seater, POS host, and a Togo host. I started serving February 2022 and also earned the title of Lead Server.

## EDUCATION

### **University of California - Irvine**

TAG: August 2025

### **Irvine Valley College/Saddleback - 5500 Irvine Center Dr, Irvine, CA 92618, 28000 Marguerite Pkwy, Mission Viejo, CA 92692**

August 2024 - Present

Grade: Junior

### **Miramar/Mesa - 10440 Black Mountain Rd, San Diego, CA 92126, 7250 Mesa College Dr, San Diego, CA 92111**

August 2023 - May 2024

Grade: Sophomore

### **Cal State University - San Marcos, 333 S Twin Oaks Valley Rd, San Marcos, CA 92096**

August 2022 - May 2023

Grade: Freshman

### **Scripps Ranch High School - 10410 Falcon Way, San Diego, CA 92131**

September 2018 - June 2022

Grade: 12, GPA: 4.03

## SKILLS

Can communicate and work well with others along with having good customer skills. I am responsible and organized and can work well under pressure. I am also flexible with hours. I have over 3 years of experience in customer service at a fast paced restaurant and over 2 years of serving experience.

## LANGUAGES

English

