

CHRIS CABRERA

BARTENDER / MIXOLOGIST

CONTACT



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Houston, TX 77027

SKILLS

- Strong Work Ethic
- Exceptional customer service
- Cash Handling
- Guest Engagement
- Hospitality service expertise
- Professional Appearance
- Safe Food Handling
- High-volume dining
- Sales Techniques
- Sales expertise
- Quality Control
- Relationship Management
- Beverage Preparation
- Order Management
- Foreign language proficiency

LANGUAGES

- **Spanish**
Bilingual
- **English**
Bilingual

PROFESSIONAL SUMMARY

Experienced bartender with exceptional customer service skills and a strong work ethic. Proven ability to efficiently manage multiple tasks while maintaining a professional demeanor. Skilled in cash handling and sales techniques, with expertise in high-volume dining and guest engagement. Committed to safe food handling and maintaining a professional appearance at all times.

Motivated worker experienced in the restaurant industry. Proven track record of providing excellent customer service, ensuring all orders are served timely and accurately. Skilled in multitasking and problem-solving while maintaining a positive attitude in a fast-paced environment.

Experienced candidate well-versed in the hospitality industry. Proven track record of delivering exceptional customer service that has resulted in repeat customers and increased revenue for the restaurants. Adept at multitasking a variety of tasks such as taking orders, stocking supplies, and cashing out customers.

Focused student with knowledge of food sanitation and safety, customer satisfaction, and telephone etiquette. Aiming to leverage my abilities to successfully fill the vacancy on your team. Frequently praised as diligent by my peers, I can be relied upon to help your team achieve its goals. Hard-working professional with experience in ingredient pairings, plating, food presentation, and nutrition. Frequently praised as adaptable by peers, I can be relied upon to help your team achieve its goals.

EXPERIENCE

January 2024 - Present

Server / Bartender

Taqueria Arandas , Houston, TX

- Provided excellent customer service by anticipating needs and responding promptly to requests.
- Greeted and accommodated guests, building positive experience from first interaction.
- Prioritized multiple tasks in dynamic environment and stayed calm and composed.
- Used good communication skills to reduce guest dissatisfaction.

January 2021 - January 2023

Bartender

Gavanna Nightclub, Houston, TX

- Efficiently managed multiple tasks simultaneously while maintaining a professional demeanor.
- Demonstrated excellent customer service skills by efficiently responding to requests in a timely manner.
- Completed POS transactions, returning currency, coin, and payment cards to patrons.
- Utilized problem solving skills to resolve customer complaints in a courteous manner.
- Followed alcohol awareness procedures for preventing intoxication and dealing with intoxicated guests.

January 2019 - January 2020

Bartender

On the Kirb , Houston, TX

- Developed strong working relationships with customers and staff.
- Efficiently managed multiple tasks simultaneously while maintaining a professional demeanor.
- Kept bar organized and clean during busy hours.

EDUCATION

October 2019

High School Diploma

Colegio Cumbres Envigado, Medellin , Medellin

CERTIFICATIONS

- Microsoft Office 2016 Word
- Microsoft Office 2016 Excel