

# Dayra May

Dallas, TX 75204

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## Work Experience

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### **To-Go Server/Hostess**

North Italia-Dallas, TX

December 2023 to Present

Proper phone etiquette

Customer service

Pos training

Resy trained

### **Host**

Carbone vino-Dallas, TX

March 2024 to August 2024

- Greeted and seated guests in a timely and friendly manner, ensuring a welcoming atmosphere.
- Managed reservations and maintained an organized seating chart to optimize table turnover.
- Assisted guests with inquiries and provided information about the menu and restaurant services.
- Coordinated with serving staff to ensure efficient service and guest satisfaction.
- Maintained cleanliness and organization in the front-of-house area.
- Demonstrated strong communication skills and the ability to handle high-pressure situations effectively.

### **Server**

Tradition Senior Living-Dallas, TX

May 2023 to January 2024

Room service

Dinner server for breakfast, lunch and dinner

Memory care experience

### **Server/Hostess**

Vidorra-Dallas, TX

October 2020 to April 2023

Creating a experience for your guest

Serving private parties and large groups

Time manage tables

Focus POS trained

greeting guests, providing accurate wait times and escorting customers to the dining and bar areas

### **Kennel Technician**

The Pooch Patio-Dallas, TX

November 2021 to March 2022

Kennel tech responsible for the daily care of all animals  
Clean animal waste, spilled food and other debris from kennel

### **Server**

Grimaldi's - Coal Brick Oven Pizzeria-Dallas, TX  
August 2020 to February 2021

Not just taking orders but creating a amazing experience for our guest by proving excellent customer service

### **Hostess/Busser**

Pluckers Wing Bar-Dallas, TX  
June 2018 to August 2020

Coordinator- assign guest to tables accordingly  
Greeter- greet guest and assign to waitlist  
Seater- escort guest to tables  
Help buss table when short staffed  
Cleared tables  
Swept under tables  
Wiped tables down

## Education

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### **High school diploma**

Woodrow Wilson High School - Dallas, TX  
August 2016 to May 2020

## Skills

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- Host/Hostess
- Busser
- Restaurant Experience
- Serving Experience
- Kennel Experience
- Dog Handling
- Food Service
- Pet Care
- Animal Care
- Bilingual (4 years)
- Restaurant experience
- POS
- Serving
- Hospitality
- Cash register
- Customer service

- Communication skills
- Bartending
- Spanish
- English

## Certifications and Licenses

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### **TABC**

### **Food Handler**

### **Food Handler Certification**

### **Driver's License**