**SOPHIA V. KIEU**

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**EDUCATION**

Plano East Senior High School*—* June 2021

* Member of the National Honors Society (2017-2019)
* Apart of the PISD Orchestral Strings for 5 years, first chair cellist for 2 years (2014-2019)

Collin College - Current

* Undergraduate
* Full time computer engineering student

**Career Experience**

**Vidorra, Deep Ellum, TX - Server**

June 2024- Current

* Can handle taking correct orders during ig events or with live music during dining service.
* Comfortable with downtown clientele.
* Knowledgeable in spirits.
* Comfortable working late hours.

**North Italia Dallas TX- Server**

June 2023- Current (Server)

* Knowledgeable about entire menu when it comes to allergies, details in dishes, recommending good items.
* Pre bussing , attention to detail through serving guests.
* Learning to confidently open bottles of wine consistently.
* Team work and efficiency to help shift run smoother from open to close.

**Manna BBQ, Carrollton TX *—* Lead Server**

July 2022 - June 2023

* Knowledgeable in a lot of different cuts of meat for Korean BBQ. Steak, pork, small intestines, seafood.
* Knowledgeable on how to cook those cuts of meat on the grill to help customers.
* Handled customer complaints professionally, resolving issues through diplomatic acknowledgment and commitment to service.
* Scheduled numerous reservations and managed seating arrangements simultaneously in a high-traffic restaurant while maintaining a calm, professional demeanor

**Twin Peaks Plano/Frisco - Server**

October 2021- June 2022

* High volume experience
* Knowledgeable in cocktails, beer, different types of spirits, different shelfs of spirits.
* Sports bar establishment, handeled people on numerous sporting events (UFC, Superbowl, etc)

**Urban Rio, Plano TX — Server**

December 2020- March 2021

* Checked over daily IDs to verify ages and uphold Texas liquor laws.
* Can cary heavy trays of drinks up and down stairs
* Supervised dining table set-up to prepare for diversity of event types, following strict service standards.

**SKILLS**

* highschool level spanish
* can understand vietnamese