

Armaan Idrees

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EXPERIENCE

Churrascos - Sugar Land, TX

12/01/22 - 05/17/24

Server

- Effective in overseeing a fast-paced restaurant with over 40 tables, providing excellent service and guaranteeing customer satisfaction.
- Possessed a vast knowledge on alcoholic beverages, especially wines, which helped accommodate our guests to improve their dining experience.
- Exhibited excellent work planning abilities in managing 80 guests' events, order processing, and delivery of meals and drinks.

Pappasitos's Cantina - Sugar Land, TX

06/22/22 - 12/05/22

Server

- Memorized a menu containing over 55 entrees including their customizations and rotating specials to better cater to guests.
- Obtained orders, bussed tables, organized service and maintained a fine dining experience for over 60 tables.
- Constructed recommendations for every guest's needs when ordering drinks from over 20 signature cocktails as well as creating personal favorites.
- Performed food preparation duties which included serving beans, rice, and tortilla chips for all guests.

Grimaldi's Pizzeria - Sugar Land, TX

04/20/22 - 06/05/22

Server

- Provided professional service for over 35 tables and served large parties for celebrations with more than 30 guests.
- Retained knowledge of the wine list to make personalized recommendations and practiced the proper service of wine. Drink service also included 10 signature cocktails which were memorized to accommodate guests needs.
- Trained newly hired servers about menu items, customer service expectations, and complexities surrounding computer systems.

Reliant Pest Management - Tomball, TX

05/19/24 - 08/13/24

Sales Intern

- Sold pest control services door to door and earned more than \$140,000 in revenue through understanding the customers' needs and offering appropriate solutions.
- Attained the highest level of sales by successfully closing sales leads into customers and going a step ahead to meet the monthly sales goals by an average of 18.3%.
- Maintained good rapport with customers through effective communication and follow up hence high customer retention and encouraging testimonials

CERTIFICATIONS

- Texas Alcoholic Beverage Commission
- Food Handler

EDUCATION

University of Houston – GPA: 3.89

Houston, TX

Bachelor of Science in Computer Science - Junior