

Charles Cabrera

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Dedicated, hardworking restaurant management professional with extensive daily planning and operations experience. Skilled in staff training and development.

Work Experience

Restaurant Manager

Uchi Dallas-Dallas, TX
September 2022 to Present

Promoted positive atmosphere and went above and beyond to guarantee each customer received exceptional food and service.

Reconciled cash and credit card transactions to maintain accurate records.

Led and directed team members on effective methods, operations and procedures.

Correctly calculated inventory and ordered appropriate supplies.

Restaurant Manager

Harwood Hospitality
October 2021 to September 2022

Carefully interviewed, selected, trained and supervised staff.

Met, greeted and encouraged feedback from customers and used feedback to implement positive changes within restaurant.

Led and directed team members on effective methods, operations and procedures.

Correctly calculated inventory and ordered appropriate supplies.

Developed, implemented and managed business plans to promote profitable food and beverage sales.

Lead Server/Trainer

Burner Restaurants
August 2016 to March 2021

Taught staff how to deliver outstanding service to every customer without sacrificing profit objectives.

Observed participants and provided corrective measures for skill improvement.

Presented training material with varied instructional methods to maintain attention of participants.

Created curricula, instructions, documents and written tests for various types of training courses.

Education

High school diploma

Chatsworth Senior High School - Los Angeles, CA

Skills

- Managing Deliveries Investigating Complaints
Staff Scheduling Front of House Management
Labor and Overhead Cost Estimation Money Handling
Anticipating Problems Menu Pricing and Writing
Employee Performance Evaluations Guest Relations
Spanish Portuguese
Professional Working Limited Working
- Restaurant experience
- Hospitality
- Leadership
- Supervising experience
- Customer service
- Bartending
- Food service
- Cash handling
- POS
- Analysis skills
- Team management

Languages

- Spanish - Fluent
- Portuguese - Intermediate

Certifications and Licenses

TABC Certified

Certified Sommelier

Food Handler Certification