

## CONTACT

- **\** 832-600-7058
- Sugarland, Texas

## **EDUCATION**

2020-2024

#### UNIVERSITY OF HOUSTON

- Bachelor of Science in Exercise Science
- Minor in Nutrition

2016-2020

#### **FOSTER HIGH SCHOOL**

· High School degree

## **SKILLS**

- Reliable
- Hardworking
- Motivated
- Team Player
- Fast learner
- Friendly
- Effective Communicator
- Detail-oriented
- Adaptable

# KENEDY MAY

## **PROFILE**

My career goals are to always be ready to learn and work hard for what I want. I always set goals for myself to achieve and won't stop until they're accomplished.

## **WORK EXPERIENCE**

#### North Italia

Hostess/Server

NOV. 2023-JUNE 2024

- Delivered prompt, accurate service while assisting other servers during peak hours
- Trained 3 servers on Aloha POS system and gave them advice for memorizing menu items and ingredients
- Welcomed 100+ guests per shift, maintained waiting list while communicating expected wait times
- Managed open tables and guided guests to be seated,

### Willie G's Seafood

Server

Nov. 2022-Nov. 2023

- Provide an elevated experience to guests using excellent communication and active listening skills
- Thoroughly knowledgeable on the vast food menu and extensive wine list
- Catered to guests' needs by being attentive and making suggestions based on their inquiries and preferences
- Anticipated guests' needs prior to them requesting

#### H-E-B

June 2021-April 2023

**Curbside Shopper** 

- · Shop for customers' groceries quickly and efficiently
- Find similar substitutions for items that were out of stock
- Answer phone calls to the department, assist customers on the floor, and load groceries into customers' cars

#### REFERENCE

**Tenee Congo**North Italia Manager

Phone: 302-521-2244

Dr. Jinsook Roh

Internship Mentor
Phone: 281-798-7504