

Tenka Nozaki

Server

Contact

Phone : 858-276-9016

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Education

Bachelor of Science

Biology

UC, Irvine

Skills

Collaborative

Communicative

Teachable

Customer service

POS systems

Upselling

Calligraphy

& Lettering

Languages

English - Fluent

Japanese - Fluent

Work Experience

Server

Maggie's

May 2023 - September 2024 / San Diego, CA

- Full service, high volume restaurant focused on breakfast and brunch services.
- Ensured quality dining experience by promptly seating guests, taking orders, serving dishes, and removing dishware.
- Working with fellow team members communicatively to create a positive and well-ordered working environment.
- Thoroughly learning menu items to provide knowledgeable recommendations based on guest needs and preferences.
- Upselling menu items to enhance both guest experience and business prosperity.

Server

Kokoro Restaurant

December 2022 - May 2023 / San Diego, CA

- Full service, upscale restaurant focused on lunch and dinner services.
- Maintained an upscale dining atmosphere by serving guests attentively.
- Organized and served sophisticated events for large parties.
- Resolving issues such as guest complaints and personal/team member mistakes to establish a high level of professionalism.
- Thoroughly learning menu items, its ingredients and sources to provide knowledgeable recommendations based on guest needs and preferences.

Server

Lone Pine

December 2022 - August 2024 / San Diego, CA

- Casual cafe-style restaurant focused on brunch and lunch services.
- Prepared and served curated food items and drinks while attending to guest needs.
- Working with fellow team members communicatively to create a positive and well-ordered working environment.
- Thoroughly learning menu items, its ingredients and sources to provide knowledgeable recommendations based on guest needs and preferences.

