

Amber Orr

Bartender & Customer Service Enthusiast

PROFILE

Enthusiastic professional with 5 years of beverage and hospitality experience. Proficiency in drink mixology and POS systems at high-volume bars & events. Skilled in engaging patrons and maintaining a pristine bar environment. Demonstrates a strong aptitude for teamwork, morale, and a dynamic ability to adapt to fast paced demands. Eager to join a charismatic team, while furthering craft cocktail knowledge and creating memorable experiences.

CONTACT

(714) 943-1286

ambborr@gmail.com

Orange County, CA

EDUCATION

June, 2012
AA, Golden West College
Huntington Beach, CA

KEY SKILLS

- Customer Service + Satisfaction
- Teamwork
- Problem- Solving
- Communication + Memory
- Detail Oriented
- Adaptable + Organized
- Multi- Tasker
- POS Systems
 - Toast
 - Restaurant Manager
 - Square
- Inventory Management

PROFESSIONAL EXPERIENCE

Bartender

Renz Social House - Tustin, CA
January 2023 – Present

- Success in high efficiency while serving bar top and restaurant floor
- Trained new hires on how to properly follow all SOPs
- Built rapport with guests, ensuring all felt welcome while multitasking responsive and professional service
- Managed personal bank, opening and closing procedures - per requirements.
- Tracked and reported inventory
- Created a positive and fun environment resulting in customer retention

Event Bartender, Lead Point & Manager

M.L. Productions - Orange & Los Angeles County, CA
November 2019 – Present

- Worked on a team at private events with guest counts up to 600 people.
- Lead on Setup and Breakdown of temporary bar - including prep consisting of fresh juice, "house-made" syrups and garnishes
- Used analytical and problem solving skills to adapt to constantly changing work environments, procedures, protocols and teams
- Courteously greeted customers, while efficiently pouring quality drinks as well as creating off menu cocktails per guest preferences
- Responsible for handling all payments including cash.

Bartender

Three-13 - Costa Mesa, CA
January 2024 – June 2024

- Prepped and maintained bar cleanliness
- Responsible for memorizing house cocktail and mocktail menus
- Provided a positive experience, resulting in customer retention.
- Followed all SOP's to bar standards. Maintained brand identity.
