**Jawaad A. Williams**

**Baltimore, Maryland 21201**

**(862) 754-5077**

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**EXPERIENCE**

## **January 2024- Prese - BLK Swan, Baltimore MD - Server/Host**

* Providing exceptional customer service in a fine dining restaurant.
* Managing seating arrangements and reservations for all inquiring guests.
* Expertise in food and wine menu, including pairings or varietals.

## **January 2022 - May 2024 - Coppin State University, Baltimore, MD— Campus Ambassador**

* Connducting school tours and workshops to inform new students about the University.
* Assisting University Administration with various school events, and highlighting intricate aspects of the University for anticipated candidates.

## **October 2022 - February 2024 - Topgolf, Baltimore, MD — Event Ambassador**

### Responsible for serving food and beverages to patrons upon visit.

### Managing all inquiries about the menu to create better food and beverage selections for players.

### Delivering food and beverages in a friendly, timely, and professional manner.

**September 2021- May 2023 - Walgreens, Inc Baltimore, MD — Certified Pharmacy Technician**

* Maintaining medication inventory and patient records.
* Enforcing State Board Pharmaceutical standards for pharmacy operations.
* Following HIPAA guidelines for patient safety and confidentiality.

**August 2020-May 2022 - Forever 21, Baltimore, MD – Shift Lead**

* Assigning daily tasks for Sales Associates for store productivity.
* Train and coach new employees to maximize team performance and sales goals.
* Enforcing company policies and procedures to maintain safe work environment.

**EDUCATION**

# **The Chicago School of Professional Psychology - Dallas TX, Graduate Student**

Expected: December 2026, Masters of Arts - Applied Behavioral Analysis

# **August 2020 - May 2024 -** **Coppin State University, Baltimore MD - Honors Student**

# May 2024, Bachelor of Science in Applied Psychology and Rehabilitation Services

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**REFERENCES AVAILABLE UPON REQUEST**