

## DEVIN LADYGA

Strong foundation in Japanese cuisine & beverage pairings. Excels in communication, facilitating customer experiences, product knowledge, and enriching company culture. Seeking to expand and apply my service expertise in a dynamic environment.

### Employment History

#### Trainer & Server at Miru, Chicago, IL

September 2023 — September 2024

- Delivered cultural fusion, in an elevated dining atmosphere, where traditional Japanese ingredients merged with contemporary cooking and mixology techniques.
- Assisted in maintaining an efficient and positive work environment by collaborating with beverage directors, the kitchen, support staff, and other servers.
- Provided in-depth knowledge of menu items, ensuring guests had an informed dining experience

#### Trainer & Server at Lyra, Chicago, IL

August 2022 — September 2023

- Operated in a high volume and energetic work environment, while maintaining professional and detail-oriented steps of service.
- Integrated illustrations and storytelling of Chef Athinagoras Kostakos' menu to patrons, serving as a tool to drive sales.
- Curated niche dining experiences by personifying elements of Greek culture: Greek language, table side service, and philoxenia.

#### Lead Cocktail Server at The Sporting Club , Houston, TX

September 2020 — April 2022

- Oversaw the communication and delegation of company criteria: changes to policies, product knowledge, product updates, and social outreach.
- Drafted training materials (steps of service and sales goals) for the service staff.
- Generated the highest sales and gratuities toward tip pool: consistently ranked in the bracket of top two for both.

#### Trainer & Server at Saltgrass Steakhouse, Humble, TX

May 2016 — July 2020

- Oversaw the opening and staff training of the downtown location, at the George R Brown Center.
- Onboarded new wait staff to the company, its steps of service, flow of workspace, and business model.
- Contributed to the development of repeat business by exceeding guests' expectations.

### Certifications

#### 200 Hour TT, CorePower Yoga , Chicago, IL

June 2024 — August 2024

Completed a 200-hour Vinyasa Yoga Teacher Training with a focus on breath-guided movement, proper posture alignment, and muscle activation. Developed expertise in breath cues to synchronize breath with movement, enhancing flow and fluidity.